# Subject: Re: PIPEDA-051519 / HRTO File 2025-64274-I – Full Records Request (PDF Format) Re: OPCS20251210-4036

From Thesulfurgod@protonmail.com

To escalatedconcerns@scotiabank.com, plaintes-complaints@priv.gc.ca, hrto.registrar@Ontario.ca

Date Thursday, December 11th, 2025 at 8:18 PM

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**Subject: Re: PIPEDA-051519 / HRTO File 2025-64274-I – Full Records Request (PDF Format) Re: OPCS20251210-4036**

Amelia D.,

Thank you for the statements provided via the secure portal.

To clarify point 1 (“full transaction history / register”): I require a complete list of all transactions (debits, credits, transfers, fees) for the account from opening date to closure, in addition to the monthly statements already provided.

For efficiency and to avoid further delay, please provide the remaining records (including any internal account notes or correspondence referring to the reason for closure) **in downloadable PDF format** via secure encrypted email, rather than portal-only access.

This is a formal access request under PIPEDA s.8 for my personal information, required as evidence in Human Rights Tribunal of Ontario File 2025-64274-I. Costs have been claimed in the pending Form 10 motion due to the extended delay and prior obstruction.

At this time, no separate complaint against Scotiabank is contemplated; the applicant seeks only the records requested.

Thank you for your assistance in resolving this promptly.

Brendan S. Rose

December 12, 2025

On Thursday, December 11th, 2025 at 7:47 PM, Escalated Customer Concerns Office Scotiabank <escalatedconcerns@scotiabank.com> wrote:

> Dear Brendan Rose,
>
> In order to initiate your request for personal information and accurately provide you our response, please further clarify what you mean for point 1 when you say all transaction records / register. Having said this, I will be assisting you throughout this process.
>
> The statements you received include transaction details / records such as:
>
> - Point of Sale details, location, and amount.
> - Deposits, how made and amount
> - Withdrawals, how made i.e., Interac and amount
> - ABMs (i.e., Shared)
>
> We also appreciate knowing if you are raising a complaint with Scotiabank or if your request is limited to obtaining records.
>
> In anticipation of your response.
>
> Sincerely,
>
> **Amelia D.**
>
> Manager
>
> Directrice
>
> ---

**Scotiabank** | **Escalated Customer Concerns Office**

**Banque Scotia** | **Bureau de traitement des plaintes transférées**

44 King Street W, Toronto, Ontario, Canada M5H 1H1

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**English**: T 416-933-1700 or 877-700-0043

escalatedconcerns@scotiabank.com

**Français**: T 416-933-1780 ou 877-700-0044

plaintestransferees@banquescotia.com

www.scotiabank.com | www.banquescotia.com

Scotiabank is a business name used by The Bank of Nova Scotia

Banque Scotia est un nom commercial utilisé par La Banque de Nouvelle-Écosse

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